



PO Box 32095, Langley BC V1M 2M3
www.willoughbyresidents.org

Willoughby Residents Association's second annual survey

The Willoughby Residents Association (WRA) represents the residents of Willoughby and advocates on their behalf.

WRA listens to Willoughby residents' opinions, issues, ideas, and suggestions. We present regularly to the Township of Langley and others and, in turn, provide residents with information about issues of importance to our growing community.

Willoughby is the area of Langley north of Willowbrook Shopping Centre, south of Highway 1, east of 196 Street and west of 216 Street. Willoughby includes the neighbourhoods of Carvolth, the Gordons, Jericho, Latimer, Routley, Smith, Williams, Willowbrook, and Yorkson.

In this survey, you will be able to identify issues that are important to you and your family. The information you provide will be used to inform the Township of Langley of key matters of importance and to guide the activities of the WRA.

All responses will be kept anonymous. The information will be analyzed and presented without any identification of survey respondents.

Please complete this survey before **August 15, 2019**, either online or hard copy.

- To complete online, please visit www.willoughbyresidents.org or direct at <https://www.surveymonkey.com/r/9Y88D88>
- To complete this on paper, print this document, fill it out, and return by fax: **778-372-4253** / Email Willoughby.residents.assn@gmail.com / or drop off to:
 - David Jones Heritage house – 65-20738 84 (plastic folder on fence pole or envelope on porch)
 - Serenity Spa <http://www.infiniteserenityholisticspa.com>
 - Shepherd of the Valley Church
 - Our booth at Willoughby Dayz on July 13, 2019

Thank you for your interest and participation.

Funding for this community survey has come from private donations, commercial donations and in part from the Township of Langley Community Grant, with our thanks to all.



Willoughby Residents Association

Willoughby Residents Association's 2019 survey

- Q1. What is your age? (select one category)
- Select 18-30
 - 31-45
 - 46-65
 - 66+
- Q2. Which of the following best described you?
- Resident
 - Business owner / Operator
 - Both Resident and Business Owner / Operator
- Q3. What is the size of your household or staff?
- 1-2
 - 3-4
 - 5-7
 - 8 or more
- Q4. Which neighbourhood do you live/ work in? (check one)
- Carvolth
 - Gordon (Central)
 - Gordon (North East)
 - Gordon (South West)
 - Jericho
 - Latimer
 - Routley
 - Smith
 - Williams
 - Willowbrook
 - Yorkson
 - Langley, outside of Willoughby
 - Outside of Langley
- Q5. How long have you lived in Willoughby? (select one category)
- Less than one year
 - 1 to 3 years
 - 3 to 5 years
 - 5 to 10 years
 - More than 10 years
 - I don't live there, but have a business or property in Willoughby
 - I'm just interested in this area

Q6. From our previous survey, residents identified their biggest problems. From the list of most frequently mentioned, please rank these issues in order of importance (1 = most important, 10 = least important). Your answers will guide what the WRA will focus on in the next year.

- Traffic (safety - speed, calming, enforcement)
- Traffic (noise)
- High Density development
- Parking
- Road design/infrastructure
- Crime
- School capacity and location
- Natural Green space
- By-law enforcement
- Community business needs
- Housing
- Rental suites (enforcement)
- Other: _____

Q7. For your top 3 from Q6, please indicate what particular aspects you find important.

1. _____
2. _____
3. _____

Q8. For your top 3 from Q6, please indicate what solution(s) you would propose.

Q9. If you have school age children or go to school yourself, which crossing is the worst one you or your family faces in getting to your school?

- 208 & 84th
- 202a & 80TH
- 208 & 80th
- 202a & 72nd
- Other: _____

Q10. What would you prefer your main method of getting around town to be, if the infrastructure was complete?

- Bicycle
- Walking
- Bus / Transit
- Carpool
- EV / Hybrid private vehicle
- Gas Power Vehicle



Q11. What is your actual primary method of getting around town right now?

- Bicycle
- Walking
- Bus / Transit
- Carpool
- EV / Hybrid private vehicle
- Gas Power Vehicle

Q12. Describe Willoughby in 1 to 3 words

Q13. Are there other activities you would like the WRA to undertake?

Q14. WRA communicates with residents in various ways, including Facebook, Instagram, website, email distribution, and quarterly meetings. What is the best way for the WRA to reach you, from the above?

Tick one:

	Unaware	Aware	Read / Visit	Prefer to use / receive for WRA Communication
WRA Facebook				
WRA Twitter				
WRA Instagram				
WRA Website				
WRA Email				
WRA quarterly meetings				

Q15. WRA communicates with residents in various ways, including Facebook, Twitter, Instagram , website, email distribution, and quarterly meetings. Is there another channel that the WRA should consider using?

Q16. How familiar are you with the activities and mandate of the WRA?

Check one:

- Extremely familiar
- Very familiar,
- Somewhat familiar,
- Not so familiar
- Not familiar at all

Q17. Which of the following community activities in Willoughby do you attend or plan to attend this year?

- Giants Game
- Canada Day Celebration
- Willoughby Dayz (July)
- 6x6 Langley Cask Festival
- WRA hosted All Candidates Meeting (October 3, 2019)
- World Indoor Lacrosse Championship
- Future WRA surveys
- One or more WRA quarterly meeting(s)
- None in Willoughby

Q18. Which events outside of Willoughby do you plan on attending or participating in? (check all that apply)

- Canada Day Celebration outside of Langley
- Ribfest (August)
- “Coffee with a Cop”
- Cranberry Festival
- Farmer’s Market
- Jazz & Arts festival
- Remembrance Day
- Other not listed
- None

Q19. Additional Comments:

If you would like to be entered for a draw to win a Starbucks coffee card, please include your contact details. Please note by adding your contact details, including your email address, you are giving permission to be added to our e-member distribution list. All fields must be completed to be in the draw. Winner will be announced at our next WRA meeting.

First name (please print): _____ Last name: _____

Mailing Address: _____

Phone: _____

Email address (please print clearly): _____

Thank you for your contribution.

For hard copy responses, please drop off at our booth at Willoughby Dayz or at the following businesses ([list](#)), email to Willoughby.residents.assn@gmail.com, or fax to 778-372-4253.

This survey can also be completed online at www.willoughbyresidents.org .

THANK YOU FOR YOUR INPUT!

The WRA meetings are open to everyone concerned with the Willoughby area of Langley, BC and are held the 4th Tuesday of February, May, September (to avoid summer) and November (with our AGM) at the Shepherd of the Valley Church, 20097 72nd Street, Langley.

DEADLINE to submit your survey: AUGUST 15, 2019

